

Quality Strings - Privacy Statement

We protect your personal information. Quality Strings respects your privacy a, but Quality Strings sometimes needs your personal details. This statement explains how we protect your data, and process it.

Secure data transfer

We protect any personal data that we collect from you. With the Secure Socket Layer (SSL), we take the best possible measures against loss, destruction, use, modification or distribution of your data by unauthorized persons.

Data recording and general use

Article 1 - Order

To process your order we need your name, e-mail address, payment information and may need your phone number. We will register, store and process your data for the correct processing of your order. In addition, this data can be used for any subsequent warranty. For shipping purposes we will provide the necessary personal data to the carrier when needed.

Article 2 - Newsletter

Quality Strings offers newsletters. These enable you to stay updated on developments within Quality Strings. We use the opt-in system for our newsletters to be sure we have your permission. Within every newsletter an unsubscribe option is included.

Article 3 - Market research

There may be times when we ask you to participate in a market research. Quality Strings will then use your information for research purposes. We will use this data anonymously. You can exit the survey at any time. Your answers will never be given to third parties, and are not public. In addition, the answers are not linked to your email address.

Article 4 - Access and modify your data

For questions about our privacy policy, please contact us. You can view, change, or delete your personal data and profile information in your personal account on our website.

Article 5 - Changes to this privacy statement

Quality Strings may modify this privacy statement. We will notify users who have registered their email address with us of any changes. If you are not registered as a user we recommend you to look up this statement on a regular basis. If you have any questions or comments about our privacy statement, you may contact us using one of the following channels.

Postal address: Quality Strings - Smalriemseweg 55 - 4112 NB - Beusichem - The Netherlands

Email: info@qualitystrings.com

Article 6 - Withdrawal and objection

You can object to the use of your data for our services. You can send an e-mail to support@qualitystrings.com and unsubscribe from our newsletter or any other e-mail advertising. A written communication (for example, by e-mail or by letter) is sufficient. The possibility of withdrawal applies to the explicit consent of data provision.

Quality Strings
Smalriemseweg 55
4112 NB, Beusichem
The Netherlands

Chamber of Commerce: 17099281

<u>info@qualitystrings.com</u> <u>www.qualitystrings.com</u>